

From: Love Doug: H&F
Sent: 12 December 2022 11:23
To: Perez-Trillo Cristina: H&F
Subject: FW: TS Representation

Morning, All.

Please see the applicant's response to my rep. I'm reading that as offering a condition that the licence will not take effect unless and until officers are satisfied with the applicant's training and procedures. If this is the case, I would canvass that it is granted.

Could his e-mail be appended to my rep?

Also, realised I didn't include the appendices I mentioned – now attached.

Doug

Doug Love
Senior Trading Standards Officer
Hammersmith & Fulham Council

From: Praba Shan
Sent: 09 December 2022 15:32
To: Love Doug: H&F
Cc: gtlicensingconsultants
Subject: Re: TS Representation

Hello Doug,

Thank you for your representation letter, where I also saw some kind words you shared - much appreciated.

Reading the letter, I wholeheartedly agree with your concerns and wanted to see if I can address a few apprehensions you quite rightly hold.

For example, we would be keen to:

- Work with yourself and Graham (cc'd) on training / workshops etc.
- Also, delaying the start date for licensable activities, so officers can review and ensure they are satisfied.
- In essence, you get to see the changes before giving the green light (or red) - and give me the opportunity to be like Ronseal (i.e. does exactly what it says on the tin)

As mentioned, my goal is to have a tighter alignment with the authorities and ensure you all have the peace of mind that this business is in good hands - and won't bring further headache to your doorstep.

Would you be open to a call to discuss above suggestions - and any other concerns you have?

Thanks,
Praba

From: Graham Hopkins
Sent: 08 December 2022 19:18
To:
Subject: TS Representation

Praba

FYI

KR's Graham